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awareness

Definition

attained when people understand their responsibilities and how their actions contribute to the achievement of the organisation's objectives (ISO 9000:2015)

Notes

Note 1: ISO 9001 states, that the organisation shall ensure that persons doing work under the organisation's control are aware of:

- 1. the quality policy;
- 2. relevant quality objectives;
- 3. their contribution to the effectiveness of the quality management system, including the benefits of improved performance;
- 4. the implications of not conforming with the quality management system requirements. Note 2: In practice, skills and competencies are very often used interchangeably, but are different. Note 3: Awareness and Knowledge are also used interchangeably, whereas in training & development, these are considered as categories or labels for proficiency, each with their own specific levels for proficiency.

Relation(s)

awareness of data quality

Reference(s)

Factsheet Awareness of Data Quality

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