

Data user satisfaction

Definition

Data user satisfaction is the extent to which [data users](#) expectations are met or exceeded by a product, service, or overall experience.

Notes

Data user satisfaction is the measure of how well a business or organization meets or exceeds the expectations of its [data users](#) in terms of [data quality](#), service, and value.

Synonym

Data consumer satisfaction

Life cycle

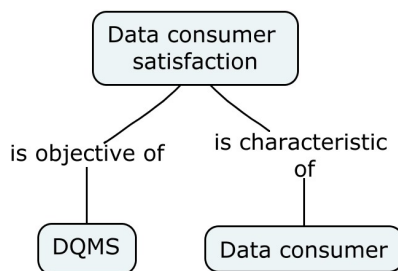
Phase	Activity
Plan	* Define method for measuring data user satisfaction.
Do	* Measure data user satisfaction * Analyse measurement results of data user satisfaction * Follow-up analysis of data user satisfaction * Plan and perform actions of improvement
Check	* Evaluate method for measuring data user satisfaction.
Act	* Improve method for measuring data user satisfaction

Relations

Data user satisfaction	is one of the two objectives of a data quality management system
Data user satisfaction	is one of the two objectives of a data management system

Meeting the [data quality requirements](#) is the other [objective](#).

- Satisfaction is a [characteristic](#) of [data user](#).



Examples

- Example 1: Meet [data users](#) of a regular basis and ask for their experience with [data quality](#).
- Example 2: Conduct a survey among [data users](#).

From: <https://datamanagement.wiki/> - **Data Management Wiki**

Permanent link: https://datamanagement.wiki/data_quality_management_system/data_user_satisfaction?rev=1687624656 

Last update: **2024/03/08 13:33**