

# Data user satisfaction

## Definition

Data user satisfaction is the extent to which [data users](#) expectations are met or exceeded by a product, service, or overall experience.

## Notes

Data user satisfaction is the measure of how well a business or organization meets or exceeds the expectations of its [data users](#) in terms of [data quality](#), service, and value.

## Synonym

Data consumer satisfaction

## Life cycle

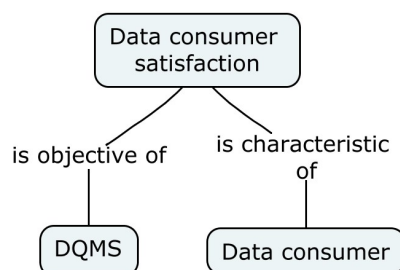
Phase	Activity
Plan	* Define method for measuring data user satisfaction.
Do	* Measure data user satisfaction * Analyse measurement results of data user satisfaction * Follow-up analysis of data user satisfaction * Plan and perform actions of improvement
Check	* Evaluate method for measuring data user satisfaction.
Act	* Improve method for measuring data user satisfaction

## Relations

Data user satisfaction	is one of the two <a href="#">objectives</a> of a <a href="#">data quality management system</a>
Data user satisfaction	is one of the two <a href="#">objectives</a> of a <a href="#">data management system</a>

Meeting the [data quality requirements](#) is the other [objective](#).

- Satisfaction is a [characteristic](#) of [data user](#).



## Examples

- Example 1: Meet [data users](#) of a regular basis and ask for their experience with [data quality](#).
- Example 2: Conduct a survey among [data users](#).

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